Statutory Licensing Sub-Committee

4th December 2018

Application for the grant of a Premises Licence

Ordinary Decision



Report of Ian Thompson, Corporate Director of Regeneration and Local Services

Councillor Brian Stephens, Cabinet Portfolio Holder for Neighbourhoods and Local Partnerships

Electoral division(s) affected:

Ferryhill

Purpose of the Report

- The Sub-Committee is asked to consider and determine the application for the grant of a premises licence for Kelly's Convenience Store, 2
 Osborne Terrace, Ferryhill. DL17 8AS received from Mrs Carly Elizabeth Heshanth.
- 2 A plan showing the location of the premises is attached at Appendix 2.

Executive summary

- The application originally requested the granting of a new Premises Licence for a Convenience Store to sell alcohol for consumption off the premises from 07:00 hrs until 23:00 hrs Monday to Sunday inclusive.
- The applicant amended the timings requested for the sale of alcohol to 07:00 hrs until 22:00 hrs Monday to Sunday inclusive.
- The Durham Safeguarding of Children Board and Durham Constabulary mediated with the applicant and agreed additional conditions.
- Three representations have been received from local residents all opposing the application.

Recommendation(s)

7 The Sub-Committee is asked to determine the application with a view to promoting the licensing objectives.

- 8 The Sub-Committee is recommended to give appropriate weight to:
 - (a) The steps that are appropriate to promote the licensing objectives;
 - (b) The representations (including supporting information) presented by all parties;
 - (c) The Durham County Council Statement of Licensing Policy. The relevant parts of the policy are attached at Appendix 8;
 - (d) The Guidance issued to local authorities under Section 182 of the Licensing Act 2003 (as amended April 2018). The relevant parts of the guidance are attached at Appendix 9.

Background

9 Background information

Applicant	Mrs Carly Elizabeth Heshanth		
Applicant's Solicitor	Mr Patrick Burke, PMB Licensing		
Type of Application:	Date received:	Consultation ended:	
New premises licence	16 th October 2018	13 th November 2018	

Details of the application

- An application for the grant of a premises licence was received by the Licensing Authority on 16th October 2018. A copy of the application is attached at Appendix 3.
- The application is deemed by the Licensing Authority to be correctly served and advertised in accordance with the Licensing Act regulations.
- 12 The original licensable activities were requested as follows:

Licensable Activities	Days & Hours
Supply of Alcohol (consumption off the premises)	Monday to Sunday: 07:00 to 23:00 hrs
Proposed Opening Times	Monday to Sunday: 05:00 to 00:00 hrs

13 The applicant has proposed conditions and the steps that they intend to

take in order to promote the four licensing objectives, which are outlined within the application at Appendix 3.

On 14th November 2018, the applicant amended the hours requested to the following:

Licensable Activities	Days & Hours
Supply of Alcohol (consumption off the premises)	Monday to Sunday: 07:00 to 22:00 hrs
Proposed Opening Times	Monday to Sunday: 05:00 to 22:00 hrs

Please see Appendix 4.

15 For Members' information – The Durham Local Safeguarding of Children Board and Durham Constabulary mediated with the applicant and additional conditions were agreed. Copies of these conditions are attached at Appendix 5.

The Representations

- The Licensing Authority received three representations from local residents during the consultation period.
- 17 The Licensing Authority deemed the representations as relevant, relating to the following licensing objectives:
 - The Prevention of Crime and Disorder
 - Public Safety
 - The Prevention of Public Nuisance
 - The Protection of Children from Harm

Copies of the representations are attached as Appendix 6.

- 18 Responses were received from the following Responsible Authorities, confirming that they had no comments to make in relation to the application:
 - Durham County Council Environmental Health Department
 - Durham County Council Public Health Department
 - County Durham Fire Authority

Durham County Council Planning Department

Copies of these responses are attached at Appendix 7.

The Parties

- 19 The Parties to the hearing will be:
 - Mrs Carly Elizabeth Heshanth (Applicant)
 - Mr Patrick Burke, PMB Licensing (Applicant's Solicitor)
 - Mrs N O'Neil (Other person)
 - Mrs L Laws (Other person)
 - Mr L Ross (Other person)

Options

- There are a number of options open to the Sub-Committee:
 - (a) Grant the licence subject to conditions that are consistent with the operating schedule accompanying the application and the mandatory conditions set out in the Licensing Act 2003;
 - (b) Grant the licence subject to modified conditions to that of the operating schedule where the committee considers it appropriate for the promotion of the licensing objectives and the mandatory conditions set out in the Licensing Act 2003;
 - (c) To exclude from the scope of the licence any of the licensable activities to which the application relates;
 - (d) To refuse to specify a person on the licence as the Designated Premises Supervisor;
 - (e) To reject the application.

Main implications

Legal Implications

The Committee should be aware of a number of stated cases which have appeared before the Administrative Court and are binding on the Licensing Authority.

See Appendix 1.

Consultation

The premises licence application was subject to a 28 day consultation.

See Appendix 1

Conclusion

The Sub-Committee is asked to determine the application for the grant of a premises licence in light of the representations received.

Background papers

- Durham County Council's Statement of Licensing Policy
- Guidance issued under Section 182 of the Licensing Act 2003 (as amended April 2018)

Other useful documents

None

Contact: Yvonne Raine Tel: 03000 265256

Appendix 1: Implications

Legal Implications

The case of Daniel Thwaites Plc v Wirral Borough Magistrates' Court (Case No: CO/5533/2006) at the High Court of Justice Queen's Bench Division Administrative Court on 6 May 2008, [2008] EWHC 838 (Admin), 2008 WL 1968943, Before the Honourable Mrs Justice Black.

In this case it was summed up that:

A licensing authority must have regard to guidance issued by the Secretary of State under section 182. Licensing authorities may depart from it if they have reason to do so but will need to give full reasons for their actions.

Furthermore the Thwaites case established that only conditions should be attached to a licence with a view to promoting the Licensing objectives and that 'real evidence' must be presented to support the reason for imposing these conditions.

This judgement is further supported in the case of The Queen on the Application of Bristol Council v Bristol Magistrates' Court, CO/6920/2008 High Court of Justice Queen's Bench Division The Administrative Court, 24 February 2009, [2009] EWHC 625 (Admin) 2009 WL648859 in which it was said:

'Licensing authorities should only impose conditions which are necessary and proportionate for the promotion for licensing objectives'.

In addition to this, it was stated that any condition attached to the licence should be an enforceable condition.

Consultation

The premises licence application was subject to a 28 day consultation in accordance with the Licensing Act 2003 and its regulations.

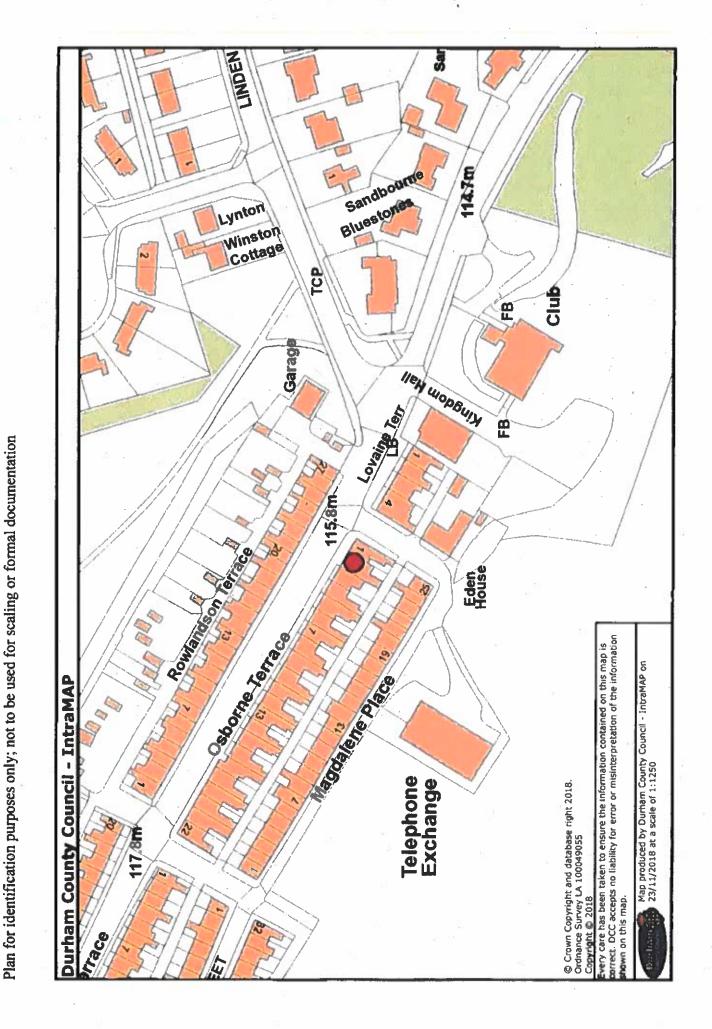
The Responsible Authorities were consulted on the application.

The notice of application was displayed on the premises for a period of 28 days.

Notice of the application was published in a newspaper which was circulated within the vicinity of the premises.

In addition, details of the application were available to view on the Council's website throughout the 28 day consultation period.

Appendix 2: Location Plan



Appendix 3: Application

DURHAM COUNTY COUNCIL, Licensing Services, PO Box 617, Durham. DH1 9HZ

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

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SECOND INDIVIDUAL APPLICANT (if applicable)

Part 3 Operating Schedule

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		time, please state the number expected to attend.	
	Wh	at licensable activities do you intend to carry on from the premises	?
1	(ple	ase see sections 1 and 14 and Schedules 1 and 2 to the Licensing A	Act 2003)
	Pro	vision of regulated entertainment (please read guidance note 2)	Please tick all that apply
	a)	plays (if ticking yes, fill in box A)	
	b)	films (if ticking yes, fill in box B)	
	c)	indoor sporting events (if ticking yes, fill in box C)	
	d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
	e)	live music (if ticking yes, fill in box E)	
	f)	recorded music (if ticking yes, fill in box F)	
	g)	performances of dance (if ticking yes, fill in box G)	
	h)	anything of a similar description to that falling within (e), (f) or (if ticking yes, fill in box H)	(g)

Provision of late night refreshment (if ticking yes, fill in box I)	
Supply of alcohol (if ticking yes, fill in box J)	
In all cases complete boxes K, L and M	

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State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name HESHANTH THEIVE	NDRARAJAH	84
Date of birtl		
Address		
		a 0
Postcode		
Personal licence number	er (if known)	
Issuing licensing author	rity (if known)	

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)			State any seasonal variations (please read guidance note 5) NONE
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M Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

CCTV WILL BR OPERATIONAL 24 HOURS A DAY, THIS IS TO MAKE SURE NO NUISANCE OR CRIMES ARE COMMITED. ALARMS ARE TO BE INSTALLED ON THE SHOP TO PREVENT BURLGARIES AND TO LET OURSELVES AND THE POLICE KNOW OF ANY BREAK INS. TILL PROMPTS WILL BE INSTALLED ONTO THE TILLS TO MAKE SURE THAT STAFF ASKS ALL CUSTOMERS FOR ID, PART OF THEIR CHALLENGE 25 TRAINING. STAFF WILL BE PROVIDED WITH FULL TRAINING. STAFF TRAINING WILL BE AVAILABLE AT ANY TIME, IF POLICE OR ANY OTHER AUTHORITIES NEED TO SEE THESE.

b) The prevention of crime and disorder

CCTV WILL BE OPERATIONAL 24 HOURS A DAY. SHUTTERS WILL BE INSTALLED OUTSIDE OF THE STORE, THESE WILL BE SHUT AND LOCKED AT CLOSING TIME. THIS IS TO PREVENT BREAK INS. AGAIN THE ALARMS WILL ALSO BE SWITCHED ON DURING THE NIGHT TO INFORM US OF ANY BREAKS INS. TOBACCO WILL BE LOCKED AWAY ONCE THE SHOP IS CLOSED.

c) Public safety

ALL SPIRITS WILL BE ON DISPLAY BEHIND THE COUNTER SO THAT NO CUSTOMER CAN GET TO THEM UNLESS THEY ASK A STAFF MEMBER. AGE RESTRICTIONS WILL BE INSTALLED ON THE TILLS (CHALLENGE 25). AGAIN CCTV WILL BE USED 24 HOURS A DAY.

d) The prevention of public nuisance

NO ALCOHOL WILL BE SOLD TO ANYONE THAT IS ALREADY UNDER THE INFLUENCE, TO PREVENT ANY PUBLIC NUISANCE.
OUR CCTV WILL BE INSTALLED OUTSIDE THE SHOP ALSO.

e) The protection of children from harm

ALCOHOL WILL NOT BE SOLD TO ANYONE THAT WE BELIEVE IS TO BE BUYING IT FOR ANYONE UNDER THE AGE. ALL STAFF WILL BE FULLY TRAINED AND WILL NOT SELL ANY ALCOHOL TO ANYONE UNDER THE AGE, (CHALLENGE 25). STAFF TRAINING WILL BE AVAILABLE TO ANY AUTHORITY (I.E POLICE). STAFF WILL BE FULLY TRAINED BEFORE THEY ARE ABLE TO WORK.

Checklist:

Please tick to indicate agreement

•	I have made or enclosed payment of the fee.	4
•	I have enclosed the plan of the premises.	
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	
•	I understand that I must now advertise my application.	4
•	I understand that if ! do not comply with the above requirements my application will be rejected.	
e e	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15).	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 - Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Declaration	 [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15). The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)
Signature	e c s
Date	10.10.2018
Capacity	OWNER

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

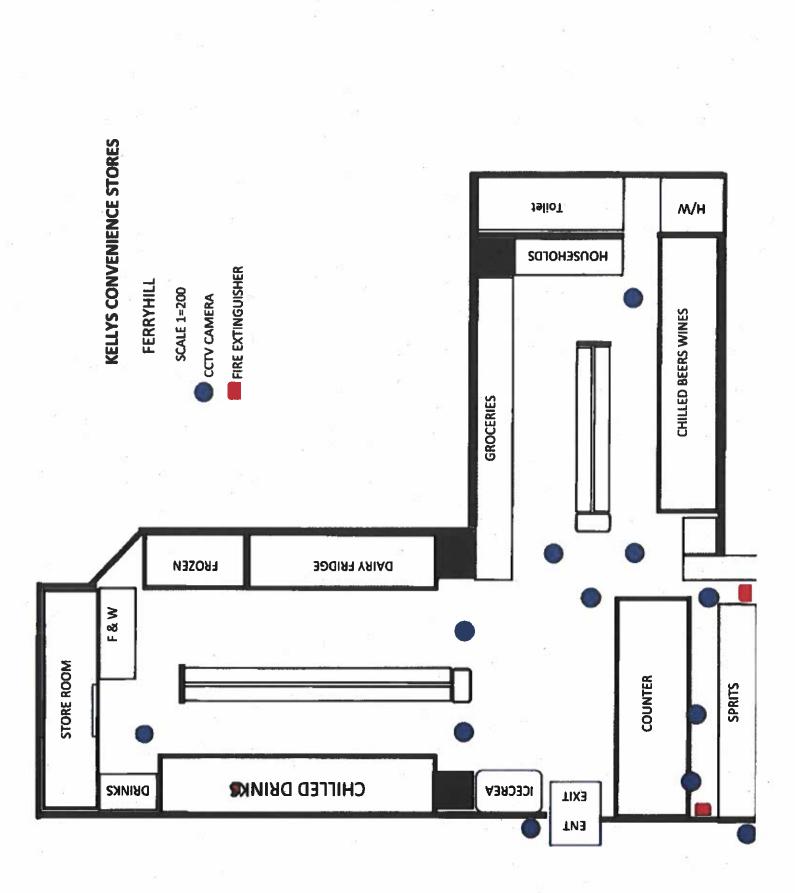
Signature	**	ő e
Date	C.	£ 20
Capacity		, "

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)

Post town	01	Postcode			
Telephone number (if any)					
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)					

Notes for Guidance

- Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
- 2. In terms of specific regulated entertainments please note that:



Appendix 4: Applicant's amendment to the application

Yvonne Raine

From:

Carly Heshanth ·

Sent:

14 November 2018 11:05

To:

Yvonne Raine

Subject:

Re: Premises licence application - 2 Osborne Tce, Ferryhill - Further representation

received

Hi Yvonne,

After speaking to yourself on the phone, I have decided to amend the closing time and alcohol license time on my application to 10pm.

If you could please amend my application and let the objectors know.

Kind regards,

Carly Heshanth

Appendix 5: Additional conditions agreed by applicant

NOT PROTECTIVELY MARKED

LICENSING ACT 2003

TO: The County Council of Durham as the Licensing Authority.

Application for New Premise Licence

Premises: Kelly's Newsagents, 2 Osborne Terrace, Ferryhill, County

Durham DL17 8AS

Applicant: Carly Elizabeth Heshanth

Responsible Authority: Durham Constabulary

Date application received: 16th October 2018

I Carly Elizabeth Heshanth request that the following conditions be included in my application for a premises license for, 2 Osborne Terrace, Ferryhill, County Durham DL17 8AS, submitted to the licensing authority.

The below conditions are to be applied in addition to the ones on the current licence:

A) General

We will hold the 4 objectives in high regard and will strive to keep staff fully trained on all of our policies and procedures. All training records will be made available to officers when requested.

B) The prevention of crime and disorder

- No serving of alcohol to any person who appears to be drunk.
- Full Initial staff training to be carried out by DPS to ensure no alcohol is sold to anyone underage and refresher training to be carried out every 6 months.
- Training records to be kept for every member of staff and endorsed after every training session. The records will be made available to Officers and responsible authorities when requested to do so.
- CCTV will be provided in the form of a recordable system, capable of providing pictures particularly facial recognition. Cameras shall encompass all entrances and exists to the premise, where the sale / supply of alcohol occurs.

NOT PROTECTIVELY MARKED

- The majority of staff will be trained to operate the CCTV system; this is
 to include viewing and downloading of the system. Regular refresher
 training will also be undertaken .Training records can be made
 available for inspection upon reasonable request by police or other
 relevant officers of a responsible authority.
- All footage will be kept on the system for at least 28 days and will be made available to officers and responsible authorities when requested to do so.

C) Public safety

· An incident log will be kept at all times.

D) The prevention of public nuisance

- Groups of people will be discouraged from congregating outside the premises.
- Signage will be displayed encouraging customers to leave quietly.

At the end of business staff will ensure that litter is collected from the front of the premises and the immediate vicinity.

NOT PROTECTIVELY MARKED

E) The protection of children from harm

- A challenge 25 policy will be operated at the premise, acceptable forms
 of identification are a passport, photocard driving licence and PASS
 accredited identification card i.e. ID4U.
- A refusal register will be kept and endorsed after every sale refused.
 This should be maintained and will be produced to a relevant officer of
 the police or other relevant officer of a responsible authority upon
 request. This is also to include over 18's purchasing alcohol and
 passing it on to under 18's (proxy sale).

. 1		
Signed:		
Signad:		

Date: 30 10/18

Carol Graham - Licensing Assistant (N'hoods)

From:

Carol Graham - Licensing Assistant (N'hoods)

Sent:

18 October 2018 15:05

To:

'Carly Heshanth'

Cc:

Mark Quinn

Subject:

RE: LSCB response to Licence application for Kelly's Convenience Store, 2 Osborne

Terrace, Ferryhill.

Ok thanks Carly

Carol Graham

Licensing Assistant

Environment, Health & Consumer Protection

Regeneration and Local Services

Durham County Council

Annand House Meadowfield

Durham

DH7 8RS

Direct: 03000 261016

Switchboard: 03000 260000

E-mail: carol.graham2@durham.gov.uk

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From: Carly Heshanth

Sent: 18 October 2018 14:39

To: Carol Graham - Licensing Assistant (N'hoods) < Carol. Graham 2@durham.gov.uk >

Subject: Re: LSCB response to Licence application for Kelly's Convenience Store, 2 Osborne Terrace, Ferryhilf.

Hi carol,

Yes I agree to add these conditions. I thought I had mentioned a refusals log in my application, I must have forgotten to add that in.

Kind regards.

Carly Heshanth

On 18 Oct 2018, at 14:06, Carol Graham - Licensing Assistant (N'hoods) < Carol. Graham 2@durham.gov.uk > wrote:

Hi Carly

Please can you let me know if you agree to add the condition below requested by Mark to your application?

Thanks

Carol Graham Licensing Assistant

Environment, Health & Consumer Protection Regeneration and Local Services Durham County Council Annand House Meadowfield Durham DH7 8RS

Direct: 03000 261016

Switchboard: 03000 260000

E-mail: carol.graham2@durham.gov.uk

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From: Mark Quinn

Sent: 18 October 2018 13:56

To:

Cc: Carol Graham - Licensing Assistant (N'hoods) < Carol.Graham2@durham.gov.uk>; AHS Licensing < Licensing@durham.gov.uk>

Subject: LSCB response to Licence application for Kelly's Convenience Store, 2 Osborne Terrace, Ferryhill.

Good Morning / Afternoon,

I represent the Durham Local Safeguarding Children Board (LSCB) which is a responsible authority under the licensing act. I have received a copy of your application for a premises licence for your premises at Kelly's Convenience Store, 2 Osborne Terrace, Ferryhill.

I welcome your proposal for age verification, proxy sales and the training of staff.

Having considered the steps you have recorded to promote the licensing objectives, in particular the protection of children, I consider that the steps require more clarity and there are some matters which I consider are absent and should be addressed.

(Any premises licence should include a mandatory condition that an age verification policy is operated. Durham Local Safeguarding Children Board recommends and promotes the Challenge 25 standard)

The steps I consider should be included are identified in the proposed wording below:

<u>Maintain a refusals register</u> – where a sale of alcohol is refused if a person appears
intoxicated or appears to be under 18, a refusal register / log to be updated. The register to
be made available to the police on request.

The purpose of this email is to make the LSCB representations to you and for you to consider these suggestions.

Next Steps - You need to consider the representations I have made.

If you are happy for the recommendations to be included in your application please confirm so by replying to me and the Licensing Section <u>Licensing@durham.gov.uk</u>

These recommendations will then be included it in your application, the matter is deemed resolved and your application would progress.

The Durham Local Safeguarding Children Board are concerned about the availability of alcohol to children and encourage licensees to work with us in introducing steps, like those above in an attempt to safeguard children. I consider these steps are proportionate and have proven to be successful when implemented in similar applications.

Please don't hesitate to contact me if you require further information.

My Ref: SB/2018/143

Regards

Mark Quinn
Quality and Performance Coordinator
Durham Local Safeguarding Children Board

Tel. 03000 265 772

County Hall Durham DH1 5UJ

www.durham-lsch.org.uk

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Appendix 6: Representations

From:

O'Neil <

Sent:

22 October 2018 12:15

To:

AHS Licensina

Subject:

Objection at 2 osborne terrace ferryhill DL178AS

Hi i have just spoken to tracey and was advised to write an email regarding my objection at the moment i am used to the early mornings as it is currently a paper shop but even then that can be noisy especially when you have young kids i have a problem with the 11pm closing as it is far too late and would cause a disruption to my kids and family life as they have a routine if people want alcohol there is already 2 premises within 2 streets and i dont see the need for another and also there is a sainsburys open until 11pm that is about 5mins walking distance we already have a problem with young kids buying and drinking alcohol so we dont need another place adding to this as it already causes a nuisance having to replace car tyres due to broken glass bottles i live a couple of doors up and have lived here for nearly 30 years and i dont want to have to close my windows now so my baby and kids dont get woke up but will overheat instead. Thanks for your time and cooperation.

Mrs oneil

From:

N O'Neil <

Sent:

24 October 2018 21:53

To:

Yvonne Raine

Subject:

Re: Objection at 2 osborne terrace ferryhill DL178A\$

Also i would just like to say again that is more of a noise problem especially with shutters waking my kids up when they are asleep as my 17month is not a great sleeper as it is. Thanks very much

From:

oneil -

Sent:

14 November 2018 13:25

To:

Yvonne Raine

Subject:

Re: Amendment to premises licence application - 2 Osborne Terrace, Ferryhill

I would still like to object on this licence due to the fact that we are always hearing on the news how crimes are usually started by alcohol etc so why would we be adding another premises making that a total of 3 shops to sell alcohol it was purchased as a newsagents and ran properly as a newsagents would work better for the community adding alcohol is only making it worse for the future. Thanks

Get Outlook for Android

From: Yvonne Raine < Yvonne. Raine@durham.gov.uk > Sent: Wednesday, November 14, 2018 12:47:38 PM

Subject: Amendment to premises licence application - 2 Osborne Terrace, Ferryhill

Dear Sir/Madam

I am writing to you as a person who has submitted a representation to the Licensing Authority in relation to the new premises licence application for 2 Osborne Terrace, Ferryhill,

The pending premises licence application has now been amended by the applicant to reduce the proposed trading hours at the shop, details as follows:

Sale of Alcohol timings -

• Sale of Alcohol (for consumption off the premises): Monday to Sunday from 07:00 hrs until 22:00 hrs (previously 23:00 hrs).

Opening hours -

Monday to Sunday from 05:00hrs until 22:00 hrs (previously 00:00 hrs)

In light of these changes to the application, please can you let me know as soon as possible whether or not you still wish to proceed with your representation/objection to this application.

If you require any further information, please let me know.

Regards

Yvonne Raine Senior Licensing Officer

Environment, Health & Consumer Protection Regeneration and Local Services Durham County Council Annand House Meadowfield Durham DH7 8RS

Direct: 03000 265256

Karen Robson

From:

RA Laws •

Sent:

08 November 2018 22:50

To:

AHS Licensing

Subject:

APPLICATION FOR OFF SALES LICENCE CARLY ELIZABETH HESHANTH KELLY'S CONVENIENCE STORE 2 OSBORNE TERRACE, FERRYHILL, COUNTY DURHAM.

DL17 8AS

Categories:

Yvonne

Dear sirs

I am writing in connection with the above application for a premises licence.

The applicant is seeking to retail alcohol from the above premises from 7.00am in the morning 7 days a week, in a quiet residential area. I do not believe that there would be any legitimate demand for alcohol, this early in the morning and that the commencement time for off-licence sales should be much later in the day. If any individuals need to purchase alcohol this early in the morning, they have a serious problem which should not be made worse by increasing availability. In the local area there already multiple retailers with off-licences adequately catering for the existing demand through the middle and later part of the day. The new owner already owns further off-licence premises within walking distance of Kelly's convenience store.

Kelly's convenience store is sited towards the end of a terrace of residential houses. Offering alcohol for sale for such an extended period of time each day has the potential to dramatically change the character of this quiet residential area. It will also exacerbate already problematic on street parking and make it difficult for local residents to park for 16 hours of the day, when having to compete with large vans belonging to the owner and customers vehicles. It is also likely to create problems for buses trying to stop at a bus stop close to these premises.

The new owners other shop in the area has very bright external lighting. Residents have expressed their concerns that similar lighting will be installed at Kelly's convenience store, resulting in excessive light pollution, both during opening hours and through the night, after the shop has closed. Reasonable levels of security lighting would be acceptable to nearby residents, however they are not optimistic that the owner will display any consideration for their wishes.

By seeking to have his off-licence opening hours continue to 11.00 pm I believe the owner may be seeking to sell further alcohol to customers leaving a nearby social club, who may already have been drinking for most of the evening. I do not believe this scenario would be good for the local area.

I have no objection to the granting of an off-licence for these premises, merely to the opening and closing hours being sought.

Yours faithfully

Mrs I Laws

Osborne terrace, FERRYHILL, County Durham, DL17 8AS

From:

R A Laws .

Sent

15 November 2018 22:36

To:

Yvonne Raine

Subject:

Re: Amendment to premises licence application - 2 Osborne Terrace, Ferryhilli

Thank you for your email. Although this change does go some way to addressing one of my concerns I still wish to proceed with my representation regarding this application.

Yours faithfully

Mrs L Laws

On Wed, Nov 14, 2018, 12:47 Yvonne Raine < Yvonne.Raine@durham.gov.uk wrote:

Dear Sir/Madam

I am writing to you as a person who has submitted a representation to the Licensing Authority in relation to the new premises licence application for 2 Osborne Terrace, Ferryhill.

The pending premises licence application has now been amended by the applicant to reduce the proposed trading hours at the shop, details as follows:

Sale of Alcohol timings -

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Opening hours -

Monday to Sunday from 05:00hrs until 22:00 hrs (previously 00:00 hrs)

In light of these changes to the application, please can you let me know as soon as possible whether or not you still wish to proceed with your representation/objection to this application.

If you require any further information, please let me know.

From:

ross ·

Sent:

13 November 2018 09:41

To:

Yvonne Raine

Subject:

2 osborne terrace licensing

Mr l ross of osborne terrace ferryhill DL178AS.

I am writing this email to object to the licence that is being proposed at 2 osborne terrace. The reasons i am objecting are: i have been a resident there for over 32 years and i have seen a lot of changes in this street such as rented accomodation drugs and kids with alcohol but thats the way the world is coming to it is now starting to become a problem area we have had firebombs and wagons driving into properties we have even had a wagon drove into this particular premises but thankfully it was closed and no one was hurt. This property has recently been purchased as a newsagents which we presumed lottery was still available we also have a well established off licence 17 doors up from the premises in question and up from that another 17 doors is another off licence/ general dealers there is another off licence near which is duncombe stores and we also have sainsburys for alcohol sales until 11pm which is only a 5 minute walk all of these off licences are nearer to each other compared to bus stop distances. People who work who wish to purchase alcohol would be well before 11pm the added sale of alcohol from ghis would make ferryhill a greater problem area that it is becoming and more harder work for the police if its not hard enough already. Thanks

From:

ross <

Sent:

13 November 2018 18:42

To:

Yvonne Raine

Subject:

Re: 2 osborne terrace licensing

Thanks for your reply in relation to the points i would like to state that there is a problem with children drinking alcohol around this area at the moment there is a also alcohol bottles generally left on pavement and local residents pick them up and overall so far this street is quiet at night and a half suitable place to live in if premises start staying open longer serving alcohol it is only going to increase the number of problems that the police would have to deal with. Thanks

From:

ross «

Sent:

15 November 2018 10:01

To:

Yvonne Raine

Subject:

Re: Amendment to premises licence application - 2 Osborne Terrace, Ferryhilf

The three previous owners who had this premises were refused point blank for sales of alcohol what makes this one any different it was up for sale as a newsagents and was sold as a newsagents and thats how it should be kept if there intentions were to sell alcohol they should of bought an off licence. We have 9 premises that sells alcohol less than 1/4 mile radius why do we need another. Its bad enough these businesses trying to make a living. Thanks

From: Yvonne Raine <Yvonne.Raine@durham.gov.uk>

Sent: 14 November 2018 12:47

Subject: Amendment to premises licence application - 2 Osborne Terrace, Ferryhill

Dear Sir/Madam

I am writing to you as a person who has submitted a representation to the Licensing Authority in relation to the new premises licence application for 2 Osborne Terrace, Ferryhill.

The pending premises licence application has now been amended by the applicant to reduce the proposed trading hours at the shop, details as follows:

Sale of Alcohol timings -

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 22:00 hrs (previously 23:00 hrs).

Opening hours -

Monday to Sunday from 05:00hrs until 22:00 hrs (previously 00:00 hrs)

In light of these changes to the application, please can you let me know as soon as possible whether or not you still wish to proceed with your representation/objection to this application.

If you require any further information, please let me know.

Regards

Yvonne Raine

Senior Licensing Officer

Environment, Health & Consumer Protection

Regeneration and Local Services

Durham County Council

Annand House

Meadowfield

Durham

DH7 8RS

Direct: 03000 265256

General Licensing: 03000 261016 E-mail: wonne.raine@durham.gov.uk

Appendix 7: Responses from Responsible Authorities

From:

Susan Gallimore

Sent:

16 October 2018 18:41

To:

Carol Graham - Licensing Assistant (N'hoods); AHS Licensing

Subject:

RE: Licensing - new premises licence application received

Hello Carol,

Please note that I have no adverse comments to make about this application.

Kind Regards,

Susan Gallimore MCIEH MIOA DipIOA Senior Public Protection Officer Regeneration and Local Services Durham County Council PO Box 617 Durham DH1 9HZ

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From:

Sean Barry

Sent:

23 October 2018 14:33

To:

Carol Graham - Licensing Assistant (N'hoods)

Cc:

AHS Licensing

Subject:

RE: Licensing - new premises licence application received Kellys Convenience Store,

2 Osborne Terrace, Ferryhill

Good Afternoon

I have received a new licence application for the establishment: Kelly's Convenience Store, 2 Osborne Terrace, Ferryhill

I have no comments or objections to make on behalf of County Durham Public Health.

My Ref: PH/2018/041

Thanks Sean

From:

FS-Darlington

Sent:

02 November 2018 11:46

To:

Carol Graham - Licensing Assistant (N'hoods)

Subject:

RE: Licensing - new premises licence application received

Hello Carol.

I can confirm that the Fire authority has no objections or comments to make in respect of this application.

Kind regards

Dave Mitchelson

Subject: Licensing - new premises licence application received

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The following application has been received/accepted by Durham County Council.

1

Application Type - Application for a new Premises Licence

Applicant: - Carly Elizabeth Heshanth

Premises - Kelly's Convenience Store, 2 Osborne Terrace, Ferryhill

Date of Application – 16 October 2018

Last date for representations - 13 November 2018

From:

Hilary Sperring

Sent:

05 November 2018 14:14

To:

Carol Graham - Licensing Assistant (N'hoods)

Subject:

CON28/18/02546 Application for a new Premises Licence Kelly News 2 Osborne

Terrace Ferryhill DL17 8AS

Dear Carol,

Thank you very much for your recent consultation in respect of the above.

I would advise that I have no comments or objections from a planning point of view.

Kind Regards, Hilary

Mrs Hilary Sperring

Planning Officer | Development Management

Durham County Council Planning Development (South West) County Hall Durham DH1 5UL

Website: www.durham.gov.uk

Contact Area Office: planning@durham.gov.uk or

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Appendix 8: Statement of Licensing Policy

DURHAM COUNTY COUNCIL STATEMENT OF LICENSING POLICY

7.0 The Prevention of Crime and Disorder

- 7.1 Licensed premises, especially those offering late night / early morning entertainment, alcohol and refreshment may sometimes, if not properly managed, become a source of public nuisance, generating crime and disorder problems.
- 7.2 As a matter of policy, the Licensing Authority will require every holder of a premises licence, club premises certificate or temporary event notice to be responsible for minimising the impact of crime, disorder and anti-social behaviour by their patrons both on and within the immediate vicinity of their premises, including for example on the pavement, in a beer garden or in a smoking shelter.
- 7.3 The Licensing Authority recommends that all applicants demonstrate in their Operating Schedules that suitable and sufficient measures, ranging from the design and layout of the premises through to the daily operation of the business have been identified and will be implemented and maintained with the intention of preventing crime and disorder. Procedures to deal with drunken customers, violence and anti social behaviour in and outside premises and the provision of closed circuit 14 television in certain premises should be considered by applicants, licensees and event organisers when addressing this issue.
- 7.4 The Licensing Authority encourages Personal Licence holders to actively participate in established "Pubwatch" schemes, where issues relating to crime and disorder can be addressed. The Licensing Authority support involvement in "Best Bar None" initiative which enables premises to demonstrate good safe operating procedures. Such schemes have been very successful in reducing the negative impact of alcohol across a range of circumstances.
- 7.5 The Licensing Authority recognises and promotes effective and responsible management of all licensed and authorised premises through competent and efficient and regular instruction, recorded training, supervision of staff and the adoption of good practice, such as 'Challenge 25',. These are considered to be among the most important control measures for the achievement of all Licensing Objectives. The Licensing Authority will take a positive view of anyone who invests in appropriate training, and in particular nationally accredited qualifications tailored to the Licensing sector. Training records should be kept available for inspection by all enforcement agencies.
- 7.6 The application for premises licence must identify a Designated Premises Supervisor (DPS) who must also hold a Personal Licence. The DPS does not have to be present on the premises at all times when alcohol is being sold. However, the DPS and Premises Licence Holder remain responsible for the premises at all times. It is important that there is an accountable, responsible person present when alcohol is being sold or supplied to ensure, for example, that alcohol is not sold to persons who have had too much to drink, or to those under the age of 18 years.
- 7.7 Someone should always be present on premises or at an event during times when licensable activities are taking place who can discuss any problems or issues

arising from the licensable activities offered on the premises with officers from Licensing Authority and Police. The Licensing Authority considers it to be good practice if the DPS or Premises Licence Holder is present in the licensed area of the premises:

Between 22:00 hours and closing time, when the premises is one that regularly opens after midnight for both regulated entertainment and the sale or supply of alcohol for consumption on the premises.

At all times when the premises is a "vertical drinking establishment" where little or no seating is provided.

At times where there is a substantial increase in customers i.e. for televised major sporting events etc.

- 7.8 The Licensing Authority will only impose a maximum number of people that can attend premises or an event where there is a clear and justifiable need in respect of that particular premises or event. Any such decision will be based on the nature and style of the operation. The Licensing Authority will consider information provided by the applicant and any other body, in particular the Council's Building Control Section, Environmental Health Section and the Durham and Darlington Fire and Rescue Service before setting a maximum number. Applicants will be expected to detail the arrangements that would be put in place e.g. provision of door staff to ensure that the permitted number of people attending the premises or event will not be exceeded.
- 7.9 Whenever security operatives/door supervisors are employed at licensed premises to carry out security functions they must be licensed by the Security Industry Authority (SIA). If a licensee directly employs security operatives they will need to be licensed by the SIA as a supervisor/manager.
- 7.10 The numbers of licensed door supervisors, both male and female, required at any premises will be dependent upon the nature of the activities licensed and the characteristics and capacity of the establishment and hours of trading.
- 7.11 In addition to the requirement of the Licensing Authority to promote the Licensing Objectives, the Council also has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can do to prevent crime and disorder in its area and to consider crime and disorder in its decision making process.
- 7.12 Toughened/Safety Glass Policy: Licensed venues that provide the sale or supply of alcohol for consumption on the premises should consider the introduction of toughened/safety glass. This policy expectation applies to those premises that would be considered as carrying a higher risk for potential crime and disorder. In particular it is expected in premises considered to be high volume vertical drinking establishments and those premises open beyond midnight in areas where there is a high concentration of venues (but not premises in those areas that are viewed as low risk in this context.
- 7.13 Drugs/Knives/Weapons: The Licensing Authority will expect licensees to take all reasonable steps to prevent the presence of drugs on licensed premises and to take appropriate steps to prevent drugs changing hands within the premises in order to

prevent tragedies as a result of drug misuse. The Licensing Authority will expect licensees to be familiar with the Home Office Drug Strategy booklet entitled Safer Clubbing (ISBN 1840827807) or other subsequent editions. The Licensing Authority also expects that licence holders will also take steps to prevent the presence of knives and other weapons on their premises and that a log be kept of all drug, knife and weapon incidents. Licence holders should also consider arranging training for their staff on drugs, knives and weapons and to have policies for dealing with the possession of drugs, knives and weapons and the supply of drugs.

8.0 Public Safety

- 8.1 The Act covers a wide range of premises that require Licensing. Each of these types of premises presents a mixture of risks, with many common to most premises, and others unique to specific operations. It is essential that applicants acknowledge these risks and that premises are constructed or adapted and operated to safeguard occupants.
- 8.2 Applicants are advised to seek advice on such matters from the Council's Occupational Safety and Health team, Health and safety Executive, Durham Constabulary and the Durham and Darlington Fire and Rescue Service, and incorporate any recommendations in their Operating Schedule before submitting their applications.

	First Aid
	Public security
	Event control
Ο,	Polycarbonate Glass
	Fire Safety
	Electrical safety
	Building safety
	Transport
	Drink driving issues
	Occupancy levels

9.0 Prevention of Public Nuisance

- 9.1 Licensed premises, especially those operating late at night and in the early hours of the morning, can cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises.
- 9.2 The concerns relate, amongst other things, to litter, light pollution, noxious odours and noise nuisance resulting from music, human voices, ventilation equipment and vehicles. The Licensing Authority will expect applicants to demonstrate that suitable and sufficient measures have been identified, and will be implemented and maintained, with the intention of preventing public nuisance relevant to the individual style, location and characteristics of the premises and events.

- 9.3 If an external structure or area is to be used by customers, whether for consumption of alcohol or for smoking, the applicant will be expected to offer measures designed to minimise its impact on local residents in respect of both public nuisance and crime and disorder. These measures may include a restriction on hours that areas / structures will be used, appropriate signage requesting customers to consider local residents and monitoring of such areas by staff.
- 9.4 The placement of tables and chairs outside of licensed premises may give rise to public nuisance including noise and litter. When tables and chairs are situated on the public highway relevant consents will often be required. Enquiries for such consents should be made to the Council's Highway's Section of the Regeneration and Economic Development Department. In predominantly commercial areas such as shopping centres the Licensing Authority, the use of tables and chairs outside may be allowed however, the Council will normally expect them to be removed before the premises close, and any resulting litter/ debris cleared away.

9.5 Applicants should give consideration to reducing potential noise nuisance by, for example (this list is not exhaustive):
☐ Assessment of likely noise levels in the premises.
□ Assessment of likely noise levels if outdoor drinking is allowed.
\square The sound insulation the building would provide (e.g. double glazing, double doors
/ lobbies to entrances, windows used for ventilation).
☐ The distance and direction to the nearest noise sensitive premises.
☐ Likely noise sources outside of the premises (e.g. emptying bottle bins, taxis,
unruly customers leaving the premises).
□ Dispersal of patrons – where necessary the Licensing Authority will expect a
dispersal policy for patrons at the end of the evening. The policy will specify such
issues as alterations to the style and volume of music played, public address
announcements and use of appropriate signage at exits.
□ Ways to limit noise / disorder from patrons leaving the premises.

- 9.6 The extent to which the above matters will need to be addressed will be dependent on the nature of the area where the premises are situated, the type of premises concerned, the licensable activities to be provided, operational procedures and the needs of the local community.
- 9.7 Applicants are advised to seek advice from Durham County Councils Environmental Health Team and incorporate any recommendations in their Operating Schedule before submitting their applications.
- 9.8 Takeaways and fast-food outlets: The Licensing Authority expects takeaways and late night refreshment premises to take reasonable steps in clearing litter from outside their premises and along the pavement in either direction as necessary, whilst the premises are open and at the end of the working day. These premises should maintain clean, dirt or grease free frontages. Such premises should also provide notices displayed advising customers of the location of bins and patrons should use the bins any provided.

10.0 Protection of Children from Harm

10.1 While the Act does not prohibit children from having free access to any licensed premises, the Licensing Authority recognises that limitations may have to be considered where it appears necessary to protect children from physical, moral or psychological harm and the effects of alcohol on parenting.

accompanied by an adult from being present: At any time on pub premises, or other premises being used exclusively or primarily for the supply of alcohol for consumption on those premises; or
Between the hours of midnight and 05:00 hours on restaurant premises or other premises that supply alcohol for consumption on the premises
The Licensing Authority will judge the merits of each separate application before deciding whether to impose conditions limiting the access of children to individual premises where it is necessary to prevent physical, moral or psychological harm.
2.3 The Licensing Authority may consider the following when dealing with a licence application where children may have limited access: Limitations on the hours when children may be present. Limitations on under 18s Limitations or exclusion when certain activities are taking place. Requirements for an accompanying adult to be present. Full exclusion of people under 18 from the premises when certain licensable activities are taking place (e.g. entertainment of a sexual nature). Limitations on the parts of premises to which children might be given access. Any other limitations appropriate to the application and according with the four licensing objectives.

10.4 The Licensing Authority will work closely with the Police and the Council's Trading Standards service to ensure the appropriate enforcement of the law, especially relating to the sale and supply of alcohol to children. Alcohol must not be served to persons under the age of 18, except in limited circumstances allowed by the law, and then only after verifying a person's proof of age e.g. 16 and 17 year-olds may drink beer, wine or cider with a table meal in relevant premises, where accompanied by an adult aged 18 years or over. The currently accepted verifications for proof of age are a passport, a photo card driving licence or a proof of age scheme such as Challenge 25.

10.5 The Licensing Authority is aware of young persons' vulnerability to alcohol and events which are aimed at children under the age of 18 years on licensed premises will not be supported by the licensing authority unless the applicant can demonstrate that all safeguards for children have been addressed such as the removal of alcohol advertising.

10.6 The Licensing Authority, Durham Constabulary Alcohol Harm Reduction Unit and the Local Safeguarding Children Board have produced a "good practice guide" for an event catering for under-18's and mixed events of under and over 18's. This

guide is highly recommended by the Licensing Authority and should be adhered to by licence holders and event organisers.

- 10.7 Recorded staff training programmes, the use of a refusals register, in-store signage and limited access to alcoholic drink can all reduce the likelihood of illegal sales and proxy sales and are to be encouraged.
- 10.8 The Licensing Authority commends the use of the 'Portman Group' Code of Practice on the naming, packaging and the promotion of alcoholic drinks in all licensed premises.
- 10.9 Access to Cinemas: In the case of premises requiring an licence to show films, applicants should include in the operating schedule arrangements for restricting access only to those children who meet the required age limit, in line with any certificate granted by the British Board of Film Classification or, in specific cases, a certificate given to the film by the Local Authority.
- 10.10 The Act provides that it is mandatory for Licensing Authorities to include a condition in all premises licences and club certificates authorising the exhibition of film, for the admission of children to the exhibition of any film to be restricted in accordance with the recommendations given to films either by the British Board of Film Classification or by the Licensing Authority itself.
- 10.11 Should the Licensing Authority need to adopt its own system of film classification the information regarding such classifications will be published on the Local Authority's website.
- 10.12 Children and Public Entertainment: Many children go to see and / or take part in an entertainment arranged especially for them. For example, children's film shows and dance or drama school productions, and additional arrangements may be required to safeguard them while at the premises.
- 10.13 Where entertainment requiring a Licence is specifically presented for children, the Licensing Authority will normally expect the presence of at least one member of staff from the Licensed premises for every 50 children present to ensure their safety and protection from harm and to control their access and egress from the premises. The Council will require those caring for or supervising children to have undergone an appropriate Criminal Record check with the Disclosure and Barring Service.
- 10.14 With regard to this Licensing Objective, the Licensing Authority considers Durham County Council Safeguarding Children Board to be the competent authority for matters relating to the protection of children from harm. A protocol exists between Durham Local Safeguarding Children Board and Durham Constabulary. All safeguarding concerns identified as a result of premises, personal applications and all variations to licences are covered by this protocol.
- 10.15 Applicants are advised to seek advice from the Local Safeguarding Children Board and incorporate any recommendations in their Operating Schedule before submitting their applications

Appendix B. Framework Licensing Hours - recommended hours for the operation of licensable activities (the sale of alcohol and the provision of late night refreshment) for categories of licensed premises situated within the County of Durham.

Category of Premise	Weekdays (Sunday to Thursday)	Weekends (Friday night into Saturday morning and Saturday night into Sunday morning)	Bank Holidays
For premises licences and club premises certificates authorising the sale or supply of alcohol for consumption on or off the premises	07.00 to 00.00	07.00 to 01.00	Good Friday Plus 1 Hour For all other bank holidays, an additional hour be added to the terminal hour of the day preceding the bank holiday
50 83	to to		(i.e. if the Monday is the bank holiday, the Sunday is normal trading plus 1 hour).
For licences not including the sale or supply of alcohol	07.00 to 23.30	07.00 to 00.30	Good Friday Plus 1 Hour For all other bank holidays, an additional hour be added to the terminal hour of the day preceding
		·	the bank holiday (i.e. if the Monday is the bank holiday, the Sunday is normal trading plus 1 hour).
For licences not including the sale or supply of alcohol (community centres, village halls)	07.00 to 00.00	07.00 to 01.00	Good Friday Plus 1 Hour For all other bank holidays, an additional hour be added to the terminal hour of

				the day preceding the bank holiday
		Ť		(i.e. if the Monday is the bank
				holiday, the
		100	33	Sunday is normal
				trading plus 1
e 6			28	hour).
For licences	01.00		02.00	Good Friday Plus
authorising late				1 Hour
night refreshment			1	For all other bank
as the primary				holidays, an
licensable activity	Ė			additional hour be
(takeaways)	5)			added to the
				terminal hour of
				the day preceding
9				the bank holiday
			1	(i.e. if the Monday
				is the bank
			**	holiday, the
				Sunday is normal
	10			trading plus 1
				hour).

Appendix 9: Section 182 Guidance

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority ("SIA") as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.
- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in

licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

Public safety

- 2.7 Licence holders have a responsibility to ensure the safety of those using their premises, as a part of their duties under the 2003 Act. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation. Physical safety includes the prevention of accidents and injuries and other immediate harms that can result from alcohol consumption such as unconsciousness or alcohol poisoning. Conditions relating to public safety may also promote the crime and disorder objective as noted above. There will of course be occasions when a public safety condition could incidentally benefit a person's health more generally, but it should not be the purpose of the condition as this would be outside the licensing authority's powers (be ultra vires) under the 2003 Act. Conditions should not be imposed on a premises licence or club premises certificate which relate to cleanliness or hygiene.
- 2.8 A number of matters should be considered in relation to public safety. These may include:
 - Fire safety;
 - Ensuring appropriate access for emergency services such as ambulances;
 - Good communication with local authorities and emergency services, for example communications networks with the police and signing up for local incident alerts (see paragraph 2.4 above);
 - Ensuring the presence of trained first aiders on the premises and appropriate first aid kits;
 - Ensuring the safety of people when leaving the premises (for example, through the provision of information on late-night transportation);
 - Ensuring appropriate and frequent waste disposal, particularly of glass bottles;
 - Ensuring appropriate limits on the maximum capacity of the premises (see paragraphs 2.12-2.13, and Chapter 10; and
 - Considering the use of CCTV in and around the premises (as noted in paragraph 2.3 above, this may also assist with promoting the crime and disorder objective).
- 2.9 The measures that are appropriate to promote public safety will vary between premises and the matters listed above may not apply in all cases. As set out in Chapter 8 (8.38-8.46), applicants should consider when making their application which steps it is appropriate to take to promote the public safety objective and demonstrate how they achieve that.

Ensuring safe departure of those using the premises

- 2.10 Licence holders should make provision to ensure that premises users safely leave their premises. Measures that may assist include:
 - Providing information on the premises of local taxi companies who can provide safe transportation home; and
 - Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks.

Maintenance and repair

Where there is a requirement in other legislation for premises open to the public or for employers to possess certificates attesting to the safety or satisfactory nature of certain equipment or fixtures on the premises, it would be inappropriate for a licensing condition to require possession of such a certificate. However, it would be permissible to require as a condition of a licence or certificate, if appropriate, checks on this equipment to be conducted at specified intervals and for evidence of these checks to be retained by the premises licence holder or club provided this does not duplicate or gold-plate a requirement in other legislation. Similarly, it would be permissible for licensing authorities, if they receive relevant representations from responsible authorities or any other persons, to attach conditions which require equipment of particular standards to be maintained on the premises. Responsible authorities – such as health and safety authorities – should therefore make their expectations clear in this respect to enable prospective licence holders or clubs to prepare effective operating schedules and club operating schedules.

Safe capacities

- 2.12 "Safe capacities" should only be imposed where appropriate for the promotion of public safety or the prevention of disorder on the relevant premises. For example, if a capacity has been imposed through other legislation, it would be inappropriate to reproduce it in a premises licence. Indeed, it would also be wrong to lay down conditions which conflict with other legal requirements. However, if no safe capacity has been imposed through other legislation, a responsible authority may consider it appropriate for a new capacity to be attached to the premises which would apply at any material time when the licensable activities are taking place and make representations to that effect. For example, in certain circumstances, capacity limits may be appropriate in preventing disorder, as overcrowded venues can increase the risks of crowds becoming frustrated and hostile.
- 2.13 The permitted capacity is a limit on the number of persons who may be on the premises at any time, following a recommendation by the relevant fire and rescue authority under the Regulatory Reform (Fire Safety) Order 2005. For any application for a premises licence or club premises certificate for premises without an existing permitted capacity where the applicant wishes to take advantage of the special provisions set out in section 177 of the 2003 Act¹, the applicant should conduct their own risk assessment as to the appropriate capacity of the premises. They should send their recommendation to the fire and rescue authority which will consider it and decide what the "permitted capacity" of

¹ S 177 of the 2003 Act now only applies to performances of dance.

those premises should be.

2.14 Public safety may include the safety of performers appearing at any premises, but does not extend to the prevention of injury from participation in a boxing or wrestling entertainment.

Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
 - 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
 - 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
 - 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.

- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Protection of children from harm

- 2.22 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment). Licensing authorities must also consider the need to protect children from sexual exploitation when undertaking licensing functions.
- 2.23 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered. Moreover, conditions restricting the access of children to premises should be strongly considered in circumstances where:
 - adult entertainment is provided;
 - a member or members of the current management have been convicted for serving alcohol to minors or with a reputation for allowing underage drinking (other than in the context of the exemption in the 2003 Act relating to 16 and 17 year olds consuming beer, wine and cider when accompanied by an adult during a table meal);
 - it is known that unaccompanied children have been allowed access;
 - there is a known association with drug taking or dealing; or
 - in some cases, the premises are used exclusively or primarily for the sale of alcohol for consumption on the premises.
- 2.24 It is also possible that activities, such as adult entertainment, may take place at certain times on premises but not at other times. For example, premises may operate as a café bar during the day providing meals for families but also provide entertainment with a sexual content after 8.00pm. It is not possible to give an exhaustive list of what amounts to entertainment or services of an adult or sexual nature. Applicants, responsible

authorities and licensing authorities will need to consider this point carefully. This would broadly include topless bar staff, striptease, lap-, table- or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language.

- 2.25 Applicants must be clear in their operating schedules about the activities and times at which the events would take place to help determine when it is not appropriate for children to enter the premises. Consideration should also be given to the proximity of premises to schools and youth clubs so that applicants take appropriate steps to ensure that advertising relating to their premises, or relating to events at their premises, is not displayed at a time when children are likely to be near the premises.
- 2.26 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.
- 2.27 Conditions, where they are appropriate, should reflect the licensable activities taking place on the premises. In addition to the mandatory condition regarding age verification, other conditions relating to the protection of children from harm can include:
 - restrictions on the hours when children may be present;
 - restrictions or exclusions on the presence of children under certain ages when particular specified activities are taking place;
 - restrictions on the parts of the premises to which children may have access:
 - age restrictions (below 18);
 - restrictions or exclusions when certain activities are taking place;
 - requirements for an accompanying adult (including for example, a combination of requirements which provide that children under a particular age must be accompanied by an adult); and
 - full exclusion of people under 18 from the premises when any licensable activities are taking place.
- 2.28 Please see also Chapter 10 for details about the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010.
- Licensing authorities should give considerable weight to representations about child protection matters. In addition to the responsible authority whose functions relate directly to child protection, the Director of Public Health may also have access to relevant evidence to inform such representations. These representations may include, amongst other things, the use of health data about the harms that alcohol can cause to underage drinkers. Where a responsible authority, or other person, presents evidence to the licensing authority linking specific premises with harms to children (such as ambulance data or emergency department attendances by persons under 18 years old with alcohol- related illnesses or injuries) this evidence should be considered, and the licensing authority should also consider what action is appropriate to ensure this licence in areas where evidence is presented on high levels of alcohol-related harms in persons aged under 18, it is recommended that the licensing authority considers what conditions may be appropriate to ensure that this objective is promoted effectively.
- 2.30 The 2003 Act provides that, where a premises licence or club premises certificate authorises the exhibition of a film, it must include a condition requiring the admission of children to films to be restricted in accordance with recommendations given either by a body designated under section 4 of the Video Recordings Act 1984 specified in the licence (the British Board of Film Classification is currently the only body which has been so designated) or by the licensing authority itself. Further details are given in Chapter 10.

2.31 Theatres may present a range of diverse activities and entertainment including, for example, variety shows incorporating adult entertainment. It is appropriate in these cases for a licensing authority to consider restricting the admission of children in such circumstances. Entertainments may also be presented at theatres specifically for children. It will be appropriate to consider whether a condition should be attached to a premises licence or club premises certificate which requires the presence of a sufficient number of adult staff on the premises to ensure the wellbeing of the children during any emergency.

Offences relating to the sale and supply of alcohol to children

2.32 Licensing authorities are expected to maintain close contact with the police, young offenders' teams and trading standards officers (who can carry out test purchases under section 154 of the 2003 Act) about the extent of unlawful sales and consumption of alcohol by minors and to be involved in the development of any strategies to control or prevent these unlawful activities and to pursue prosecutions. Licensing authorities, alongside the police, are prosecuting authorities for the purposes of these offences, except for the offences under section 147A (persistently selling alcohol to children). Where, as a matter of policy, warnings are given to retailers prior to any decision to prosecute in respect of an offence, it is important that each of the enforcement arms should be aware of the warnings each of them has given.

Table of relevant offences under the 2003 Act

Section	Offence	Prosecuting Authority
Section 145	Unaccompanied children prohibited from certain premises	Police and/or Licensing Authority
Section 146	Sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147	Allowing the sale of alcohol to children	Police, Licensing Authority and/or Local Weights and Measures Authority
Section 147A	Persistently selling alcohol to children	Police and/or Local Weights and Measures Authority
Section 149	Purchase of alcohol by or on behalf of children	Police and/or Licensing Authority
Section 150	Consumption of alcohol by children	Police and/or Licensing Authority
Section 151	Delivering alcohol to children	Police and/or Licensing Authority
Section 152	Sending a child to obtain alcohol	Police and/or Licensing Authority
Section 153	Prohibition of unsupervised sales by children	Police and/or Licensing Authority